

QUALITY POLICY

Our goal at Meadow Lake Mechanical Pulp Inc. is to enhance our position as an internationally competitive and sustainable market pulp mill by providing consistent quality pulp that meets the requirements of our customers.

In conducting our business we shall:

- Meet applicable legislation, certifications, industry standards and other requirements including those of our customers.
- Continually strive to meet all customer specifications.
- Ensure the documentation, packaging, transportation and delivery of our pulp meets customer requirements.
- Produce pulp in an efficient, cost-competitive manner and use resources effectively.
- Continually improve the effectiveness of our management system and processes.
- Resolve all customer inquiries or concerns.

Maintaining high expectations for product and process performance is an integral part of the way we do business.

We Are Committed To Excellence In Customer Satisfaction.

Simon Imray



General Manager
January 31, 2020

